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(54) Logistics management system managing distribution and schedule of products from order-acceptance to delivery, using a computer

(57) A server apparatus includes a receiving circuit receiving order-acceptance information from a user, a user management database (120) storing the order-acceptance information and expectation information of production and distribution, a production management database (130) storing production state information and production instruction information, a distribution management database (140) storing distribution state information and distribution instruction information, a stand-

ard process step database (170) storing production standard process step information and distribution standard process step information, and a schedule control unit (110) controlling the expectation information (122), the distribution instruction information (142) and the production instruction information (132) based on the order-acceptance information (121), the distribution state information (122), the production state information (131), the production standard process step information (171) and the distribution standard process step information (172).

FIG. 2

